

Steps for CMS 2.5 upgrade to CMS 3.1.9

- Remove **CMS Client** then **CMS Server** from Control Panel -Add remove programs
- Delete **Insight Video-Net** folder from C:\Program Files\
- Delete **Insight Video Net** registry key: Hkey Local Machine-Software-**Insight Video Net**
- From Start - Run - cmd type in **sc delete"FICS"** Hit enter
- Should show delete success *Note with version 2.5.0 -this step can be skipped.
- From Start - Run - cmd type **sc delete"Insight Rename Service"**
- Should show delete success
- Reboot machine
- Install **CMS 3.1 (and above) server** then **CMS 3.1 (and above) Client**
- From Start-Program files-Insight Video Net - Server - License Application
- Reboot

CMS 3.0 upgrade to CMS 3.1.9

- Right click on the **Client Update Service** Icon in Task bar (near the clock) and Exit
- Right Click on the **Watchdog** Icon in task bar (near the clock) and Exit
- Remove **CMS Client** and **CMS Server** from Control Panel -Add remove programs
- Delete **Insight Video-Net** folder from C:\Program Files
- Delete **Insight Video Net** registry key: Hkey Local Machine-Software-**Insight Video Net**
- Reboot machine
- Install **CMS Server** then **CMS Client**
- License
- Reboot

Additional Notes

The following are some further tips and information that may be helpful to the installer.

Regarding Watchdog -Beacon Configuration notate the following:

- Home Directory (wireless uploads for FTP/Other)
- Database Info (i.e. local or server name/ip)
- Logon permissions for Insight Services (Local Account or Local Admin/Domain Admin account...)
- After the Upgrade verify Home Directory (3.0 thru 3.1.18 versions)
- Need to Add the new Right for granted Users/Groups; “ Burn supported video files to DVD media”